

Certificate of Registration



This is to certify that the Quality Management System of

MVM EÉ Ügyfélkapcsolati Kft.

H-1081 Budapest, II. János Pál pápa tér 20. Hungary

applicable to

The provision of customer service activities related to electricity sales and network services: billing, current account management, claims management, master data management, handling of personal, telephone and written customer enquiries

has been assessed and registered by NQA against the provisions of

ISO 9001 : 2015

This registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA.

A handwritten signature in black ink, appearing to read 'N. W. Nagy', is written over a large, faint, light blue watermark of the letters 'nqa'.

Managing Director



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Certificate No:	186649
Date:	05 December 2022
Valid Until:	05 December 2025
EAC code:	35